



# Preparing for the Retail Market

A new free program delivered by TLG

If you are 19+, unemployed and looking for an entry level job in Retail or wanting to upgrade your skills, **this program is for you.**



This program provides you with:

- Employability and Soft Skills
- Do's and Don'ts of Customer Service
- POS/Touchscreen Use

We will help you in the next step to find that new job



Where: **151 Frederick Street, Suite 200 Kitchener**

Date: **February 22<sup>nd</sup> - March 22<sup>nd</sup>, 2017**  
Time: **9:30 am to 12 pm (Wednesday's)**

Get trained **fast** in our **4 week free program.**

Transportation support offered.



For more information, contact **Joyce Baker**  
at **519-621-7993 ext. 223**  
[joyce@theliteracygroup.com](mailto:joyce@theliteracygroup.com)

Participants must meet eligibility requirements.